

Queensway Community Priorities Survey Summary



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People who live and/or work in the Queensway Estate area were asked to prioritise 3 project types from the list below:

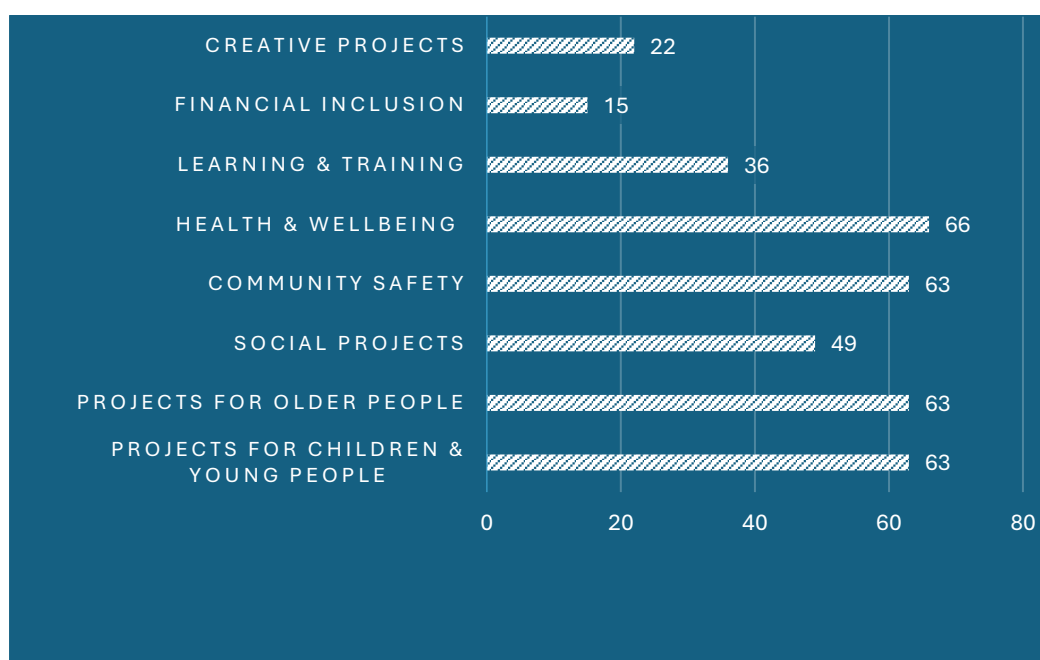
1. Projects for children & young people (after school/homework club, play sessions, art & crafts)
2. Projects for older people (handyman, social clubs, coffee mornings, music & movement, intergenerational projects)
3. Social projects (staying connected, meeting people, social groups, coffee mornings)
4. Community safety (crime prevention, staying safe)
5. Health & wellbeing (exercise classes, healthy lifestyles, mental health support)
6. Learning & training (computer skills, cookery, tea & tech, language learning, employment skills)
7. Financial inclusion (saving money, budgeting)
8. Creative projects (art & crafts, dance, drama, music, photography)

Responses have been gathered anonymously.

Responses

The survey is ongoing, a total of 129 responses have been received at 1/12/25 made up as follows:

- 84 Southend Community Matters website
- 33 South Essex Homes email survey
- 12 Face to face



Respondents were able to provide additional comment(s) in support of their responses.

“Cleaning up volunteers to keep Queensway clean would make a big difference”

“The area just needs tidying up — pavements fixed and grass, bushes, and trees maintained”

“There is a growing sense of community and residents/partners are trying to build on this”

“We’d love more sociable events - just a chance to meet people and have a chat”

“Coffee mornings or something regular where people can get together would be great”

“Regular community events would help people get involved again”

“The security could be better with anyone coming in using our blocks as a dumping ground, and people sitting on the stairs”

“Crime, the area is run down and residents feel a sense of uncertainty regarding future developments”

Summary of results and feedback

Feedback indicates a wish for more opportunities to socialise and connect with neighbours. Suggestions such as *“coffee mornings,” “regular community events,”* and *“sociable events to meet people”* show that residents value face-to-face interaction and see shared activities to rebuild community spirit and community connections. For some, there is an underlying sense of optimism developing, with one comment noting a *“growing sense of community”* and appreciation for ongoing resident and partner efforts to strengthen local ties.

Several comments focused on cleanliness and maintenance, calling for *“cleaning up volunteers,” “tidying up pavements,”* and *“maintaining grass, bushes, and trees.”* This reflects pride in the area coupled with frustration about neglect. Residents appear ready to participate in improvements if supported by coordinated initiatives.

A notable concern is community safety, with references to *“dumping,” “people sitting on stairs,”* and a feeling that *“security could be better.”* These remarks suggest that while residents are invested in their neighbourhood, uncertainty about safety and future developments may be barriers to confidence.

Overall, the qualitative feedback reflects a community in transition looking for greater social connection, better environmental standards, and reassurance about safety and local investment. Along with our community partners, Southend Community Matters is using this information to develop projects that help build a cleaner, safer, and more socially connected community.