

Queensway Resident

Summer 2025

A **local** newsletter for **local** people
Produced **by** residents **for** residents
Also covers **Barringtons** & **Nicholson House**

Children's Playground Repairs

As many of you will now be aware, the children's playground, located on the first floor next to the Storehouse, has undergone repairs during June, so that our children will be able to play in safety again during the summer months.

We were told that the work could take about 3 weeks to complete, but it was finished more quickly. The work involved removing the broken piece of equipment, making good the soft play



surface, and repainting the boundary fence.

There had been lots of complaints from residents about the state of this playground and worries that it was unsafe for children. For several months, we have been pushing to get the playground replaced or repaired.

Thanks to the combined efforts of the Queensway Residents Group, our local Councillors and South Essex Homes, the playground is now fixed.

This is a good example of how we are stronger when we work together to improve life on our estate.

Community Meetings

Queensway residents are getting together for regular monthly meetings in the Storehouse to discuss the big issues on our estate.

The evening meetings are held on the last Tuesday of every month 6pm-7.30pm.

Staff from South Essex Homes, and

our local councillors attend these meetings, and so your voice will be heard.

Also, why not drop into one of our regular coffee mornings - see below for details.

We encourage you to come along and be a voice in

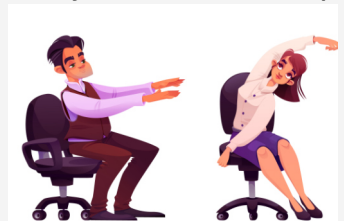
your community.



Chair Exercise

For those of you who want to improve your health and fitness, there are free weekly chair exercise sessions available for Queensway residents.

ATF run these exercises at the All Saints Church hall on Thursdays from 5:30-6:30pm.



Meet Your Tenancy Services Officer

The Tenancy Services Officer for our estate is Jamie Cooper. Jamie has agreed to attend our first coffee morning each month. So, if you have any issues or questions you want answered, please drop in and meet her.

Remember, you can always contact South Essex Homes on the freephone number 0800 833 160 or find all the options on their website www.southessexhomes.co.uk/get-in-touch

Send us your stuff

This is your newsletter, so send us the details of any events on the Estate that we can share with other residents. Let us know your views and what you would like to see happen on our Estate.

QUEENSWAY RESIDENTS GROUP



COFFEE MORNING

1ST & 3RD THURSDAY EACH MONTH
9.30-11AM STOREHOUSE SOUTHEND

Don't Feed the Pigeons!

Anybody living on Queensway Estate will notice the problem we have with pigeons. They perch on window sills and their droppings pile up on the ground, so, as we tread on it, this can end up in our flats putting dirt and disease onto our floors.

The pigeons are also getting bolder, and residents complain that they are entering flats through open windows as they search for food.

Living with the pigeons may be unpleasant, but it also



costs us money through our service charges because caretakers have to regularly clean this pigeon mess. South Essex Homes is also considering hiring a bird of

prey service - that will use a hawk to deter pigeons from the area - this will cost £12,000 annually, which will be added to your service charges.

So, it really is a no-brainer that we shouldn't be feeding these pigeons, or leaving food lying around that attracts them. If you or your neighbour is feeding these birds then please do all you can to stop it. Report any neighbour to SEH who is throwing food down for pigeons, because it is against the terms of our tenancy.

Queensway Youth Club



Did you know that there is a youth club on Queensway Estate?

If your kids want to make some new friends, and get out and have some fun, then send them down to the Storehouse and they will enjoy being involved in some interesting activities.



ATF run the Youth Sessions every Tuesday 16:00-18:00. All sessions are free of charge, and hot food provided, Football, Boxing, Games, Arts & Crafts.

Check out all ATF local activities on their webpage:

www.atfcommunity.com/whatson

Fill in the Questionnaire

Southend Community Matters



working with Queensway residents.

Southend Community Matters is a local charity supporting residents who want to make a difference in their communities. Everything we do is resident-led and we're currently

We're inviting Queensway residents to have their say by completing our community questionnaire. Your feedback will help us shape local services, events, and future projects with you at the heart of everything we do.



It only takes a few minutes and makes a big difference. Share your thoughts and help build a stronger, more connected Queensway community. Get involved today!

Visit: www.southendcm.org/queensway or **scan the code**

Estate Security

We are all aware of unsavoury looking characters who hang around on our estate and in the local area. We have seen these

people begging for money, dealing in drugs, often drinking cans of beer and generally making residents feel unsafe.

In an Emergency Call 999 immediately. If you have a hearing or speech impairment, use the textphone service on 18000

Report Anti-Social Behaviour To South Essex Homes by calling 0800 833160, emailing antisocialbehaviour@seh.southend.gov.uk/anti-social-behaviour The most urgent and serious cases can be reported to the Housing Community Safety Team hcst@seh.southend.gov.uk You can also report this to the police using the below details

Report Non-Urgent Crime Call 101 or report to the police online at www.essex.police.uk

Report Crime Anonymously Through Crimestoppers by calling 0800 555 111 or online at www.crimestoppers-uk.org

Report Hate Crime To Stop Hate UK by calling 0800 138 1625 or online at www.stophateuk.org, you can also text 07717 989 025

Anti-Social Behaviour Case Review If you feel your concerns haven't been addressed or resolved, you can request a case review. This applies if South Essex Homes or another organisation hasn't dealt with serious, persistent, or targeted anti-social behaviour effectively.